

QUALITY POLICY

GUZMÁN GLOBAL is a family-owned industrial raw materials distribution company based in Valencia.

Among other raw materials, it commercialises minerals, rubbers, polymers, chemicals, coffee and nuts and its mission is to grow sustainably while providing the industry with an excellent and innovative service.

It designs and develops the grinding, mixing, commercialisation and distribution of minerals, chemical products derived from minerals and metal oxides.

For its mission, the company's management is firmly committed to a Quality Management System focused on achieving this target while taking into account the internal and external environment in which the company works.

Every worker at Guzmán Global is aware of the importance of the Quality Management System and contributes to its correct implementation in their work to achieve the desired level of excellence.

The correct application of the Quality Management System by every member of the organisation must contribute to achieving the following general objectives:

- Improved customer Satisfaction.
- Fulfilment of customer requirements and compliance with the laws and regulations that govern our business.
- Continuous improvement of the effectiveness of the Quality Management System itself.
- Improved effectiveness of operations.

All from the viewpoint of a risks and opportunities analysis.

The management is committed to providing the resources required for the correct implementation of the Quality Management System.

The permanence and effective application of this Quality Policy and the principles assumed here will be regularly reviewed to ensure their continuous adaptation to the purposes for which they were created and, consequently, the Code of Ethics in place at Guzmán Global.



Fidel García-Guzmán García
CEO of GUZMÁN GLOBAL
Valencia, 16 October 2017